

# Smart Camera Quick Start Guide

This guide will get you going with your camera. For more details and information of the camera, please contact us or your dealer.

# Terms of Use

- Please read this guide carefully and keep it for future reference.
- Follow all instructions for safe use of the product and handle with care.
- Use the camera within given temperature, humidity, voltage level noted in the specifications. And only use accessories approved by the manufacturer.
- Do not disassemble the camera.
- Avoid facing the camera directly to sunlight or strong light sources.
- Periodic cleaning may be required. Use a damp cloth only. Do not use any harsh chemical cleaners.

## Disclaimer

- This camera requires a specified UL/CSA approved power supply.
- Use of a non-regulated, non-conforming power supply can damage the product and void the warranty.
- Do not submerge the camera in water. It is recommended to install it in a concealed location.
- Recordings without consent are illegal in some jurisdictions. assumes no responsibility for any use of the product that does not comply with local laws.
- The camera includes an IR CUT that clicks when the camera switches between day/night vision modes. This sound indicates that the camera is working.

# What's in the Box



Camera×1



Power Adapter×1



Mounting Screws×1



Mounting Templates×1



Waterproof Lid×1



Antenna×2



Ethernet Cable×1  
(Optional)



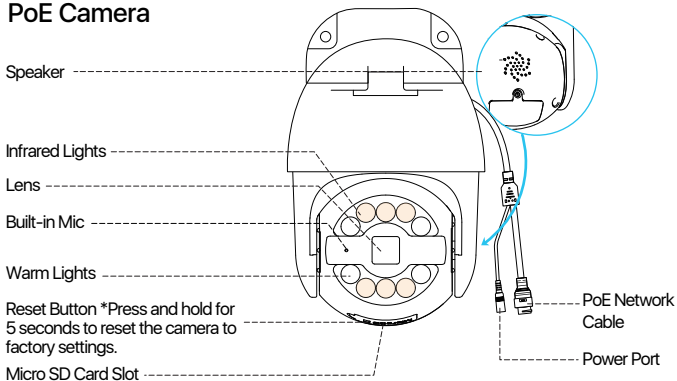
Quick Start Guide×1

## NOTE:

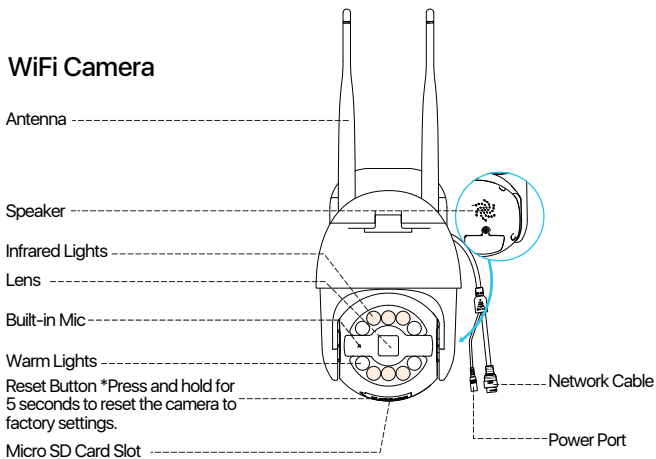
- The antennas and power adapter only come with WiFi Camera.
- The number of accessories varies with the camera model you purchased.

# Camera Introduction

## PoE Camera



## WiFi Camera

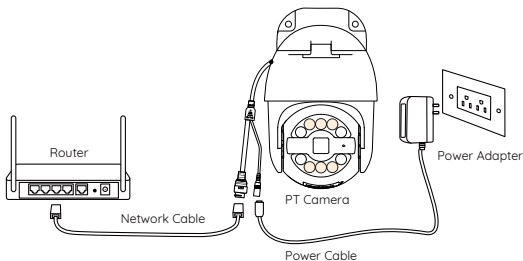


NOTE: Actual appearance and accessories are subject to the model you purchased.

# Connection Diagram

Before initial setup, follow the steps below to connect the camera.

1. Connect the camera to the LAN port on your router with an Ethernet cable.



NOTE: For PoE PT cameras, you can also connect the camera to a PoE switch/injector or PoE NVR. (PoE switch/injector and PoE NVR are not included)

For WiFi PT cameras, you can connect to the router via Ethernet cable or directly connect to WiFi for device connection.

## Set up the Camera

Download and launch the VSees App or client software and follow the on-screen instructions to complete the initial setup.

### • On Smartphone

Scan to download VSees App.



NOTE:

If you are connecting the PoE camera to a PoE NVR, please set up the camera via the NVR interface.

If you are setting up a WiFi PT camera, you need to follow the on-screen instructions to complete the WiFi configuration first.

## Add Device via QR Code

1. Tap the "+" icon to add device and select Outdoor PT Camera.
2. Tap Scan QR Code.
3. Scan the QR code on the camera or manually enter the device ID.
4. On the Device Information page, name the device and tap Add an Unconnected Device.
5. Select the Wi-Fi network for the device and enter the password. Tap Next.  
NOTE: The device supports only 2.4GHz WiFi. Please select a Wi-Fi network without "5G" and avoid special characters in the WiFi name.
6. On Scan QR Code page, let your camera lens scan the QR code generated on your smartphone.
7. After you hear a beep sound and voice prompts "Wireless Configuration Succeed" "Wireless connecting, please wait" from the camera, Tap Next. If you hear "Wireless Connection Succeed", then tap Next. Finish the initial setup and tap Done.  
NOTE: If you failed to add the device to the App, please reset the device by pressing and holding the reset button for 5 seconds. Then follow the aforementioned steps to re-add the device.

## Install the Camera

### 1. Installation precautions

- Do not face the camera to any light source.
- Do not point the camera at glass windows or reflective objects. Otherwise, it may result in poor image performance due to reflections from infrared LEDs, ambient lights or status lights.
- Do not mount the camera in shaded area, and point the camera towards a well-lit area. For better image quality, make sure the camera and the captured subject are at the same lighting conditions.
- For optimum performance, it is recommended that the camera be installed as far away as possible from electronic devices such as microwaves, televisions, radio phones and baby monitors to prevent signal interference.
- It is recommended to clean the lens with a soft cloth from time to time.
- Do not expose the power port to water or moisture, or blocked by dirt or other things.

- Do not install the camera where rain and snow may hit the lens directly.
- Camera may work in extremely cold conditions as low as  $-10^{\circ}\text{C}$  as it will produce heat when powered on. You may power the camera indoors for a few minutes before installing it outdoors. (Only for outdoor cameras)

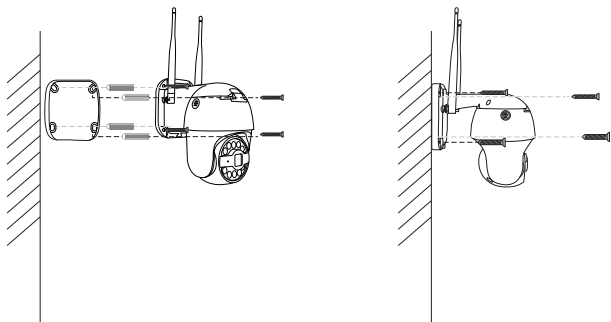
## 2. Mount the Camera to the Wall

Drill holes according to the mounting template.

NOTE: Use the anchors included in the package if needed.

Attach the camera bracket with screws included in the package.

NOTE: Run the cables through the cable notch on the mounting base. For WiFi cameras, it is recommended to mount the antenna upward or horizontally for better WiFi connection.

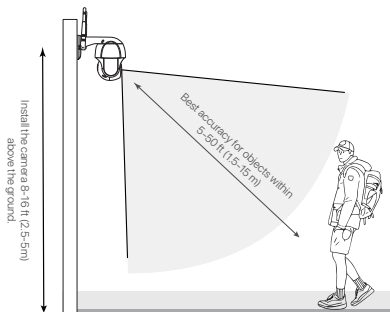


## 3. Installation Distance, Height and Angle

Distance: Best accuracy for objects within 5-50 ft (1.5-15 m).

Angle: Tilt the camera down about  $30^{\circ}$ - $60^{\circ}$  from the horizontal position.

Height: Install the camera 8-16 ft (2.5-5m) above the ground.



NOTE: The accuracy of human detection will be affected by various factors, such as the distance between the person and the camera, the height of the person, the height and angle of the camera, etc. The accuracy and distance of detection will also be affected in the night vision environment.

## FAQ

### 1. Camera cannot Turn on

If your camera is not powering on, please try the following solutions:

For PoE Camera:

- Make sure your camera is powered on properly. The PoE camera should be powered by a PoE switch/injector, a PoE NVR or 12V 2A power adapter.
- If the camera is connected to a PoE device as listed above, connect it to another PoE port and check again.
- Try again with another Ethernet cable.

For WiFi Cameras:

- Plug the camera into another outlet and see if it works.
- Power on the camera with another working 12V power adapter and see if it works.



## **2. WiFi Connection Fails during Initial Installation**

If the camera cannot connect to WiFi, please follow the troubleshooting tips listed below:

- Make sure you have entered the correct WiFi password.
- Move your camera close to the router to ensure a strong WiFi signal;

## **3. Frequent Disconnection**

- Please check whether the connected network works normally.
- When installing the camera, it is recommended not to be too far from the router, or use it in a place with weak WiFi signal,
- Check whether the device version is the latest version. If not, please update to the latest version;

## **4. Does the camera support motion detection and image capture**

It captures images automatically when people, cars, are detected or when there is a change in detected images. Users can also manually capture images using our VSees Smart APP.

# Notification of Compliance

## 1. FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,
- (2) This device must accept any interference received, including interference that may cause undesired operation.

## 2. CE Simplified EU Declaration of Conformity

Declares that product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. POE cameras comply with Directive 2014/EU.

## 3. Correct Dispose of this product

This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent harm to the environment or human health from uncontrolled waste disposal and promote the sustainable reuse of material resources, please recycle it responsibly. To return your used device, please use the return and collection system or contact the retailer from whom the product was purchased. They can take this product for environmentally safe recycling.