

Terms of Use

- Please read this guide carefully and keep it for future reference.
- Follow all instructions for safe use of the product and handle with care.
- Use the camera within within given temperature, humidity, voltage level noted in the specifications. And only use accessories approved by the manufacturer.
- Do not disassemble the camera.
- Avoid facing the camera directly to sunlight or strong light sources.
- Periodic cleaning may be required. Use a damp cloth only. Do not use any harsh chemical cleaners.

Disclaimer

- This camera requires a specified UL/CSA approved power supply.
- Use of a non-regulated, non-conforming power supply can damage the product and void the warranty.
- Do not submerge the camera in water. It is recommended to install it in a concealed location.
- Recordings without consent are illegal in some jurisdictions. ZOSI assumes no responsibility for any use of the product that does not comply with local laws.
- The camera includes an IR CUT that clicks when the camera switches between day/night vision modes. This sound indicates that the camera is working.

What's in the Box



Camera×1



Ethernet Cable×1



Mounting Screws×1



Mounting Templates×1



Waterproof Lid×1



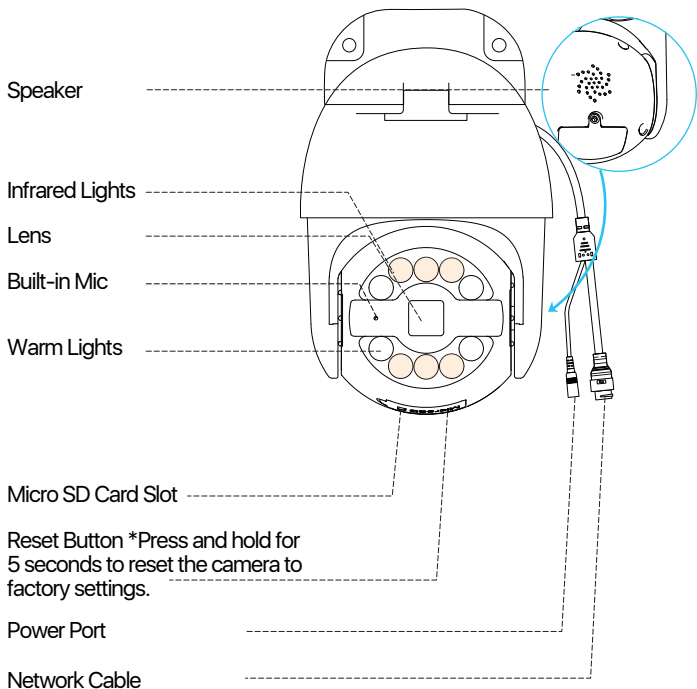
Warning Stickers×1



Quick Start Guide×1

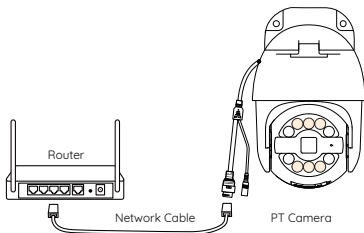
NOTE: The actual product may vary in appearance.

Camera Introduction



Connection Diagram

Before initial setup, follow the steps below to connect the camera.



NOTE: you can also connect the camera to a PoE switch/injector or Zosi PoE NVR.
(PoE switch/injector and Zosi PoE NVR are not included)

Set up the Camera

Download and launch the Zosi Smart App or client software and follow the on-screen instructions to complete the initial setup.

· On Smartphone

Scan to download Zosi Smart App.



Zosi Smart



· On PC

Download: <https://www.zositech.com/pages/app>.

NOTE: If you are connecting the PoE camera to a Zosi PoE NVR, please set up the camera via the NVR interface.

Please scan the QR code below to watch the App operation video



App Operation Video

Install the Camera

1. Installation precautions

- Do not face the camera to any light source.
- Do not point the camera at glass windows or reflective objects. Otherwise, it may result in poor image performance due to reflections from infrared LEDs, ambient lights or status lights.
- Do not mount the camera in shaded area, and point the camera towards a well-lit area. For better image quality, make sure the camera and the captured subject are at the same lighting conditions.
- For optimum performance, it is recommended that the camera be installed as far away as possible from electronic devices such as microwaves, televisions, radio phones and baby monitors to prevent signal interference.
- It is recommended to clean the lens with a soft cloth from time to time.
- Do not expose the power port to water or moisture, or blocked by dirt or other things.
- Do not install the camera where rain and snow may hit the lens directly.
- Camera may work in extremely cold conditions as low as -10°C as it will produce heat when powered on. You may power the camera indoors for a few minutes before installing it outdoors. (Only for outdoor cameras)

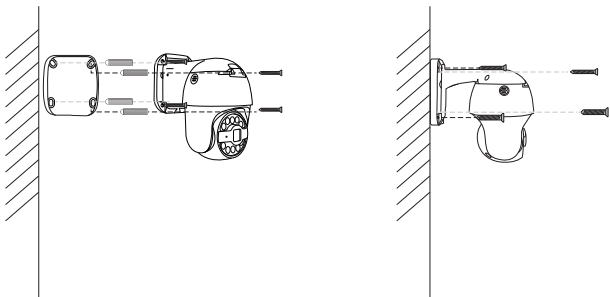
2. Mount the Camera to the Wall

Drill holes according to the mounting template.

NOTE: Use the anchors included in the package if needed.

Attach the camera bracket with screws included in the package.

NOTE: Run the cables through the cable notch on the mounting base.

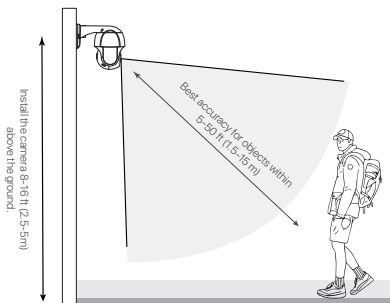


3. Installation Distance, Height and Angle

Distance: Best accuracy for objects within 5-50 ft (1.5-15 m).

Angle: Tilt the camera down about 30°-60° from the horizontal position.

Height: Install the camera 8-16 ft (2.5-5m) above the ground.



NOTE: The accuracy of human detection will be affected by various factors, such as the distance between the person and the camera, the height of the person, the height and angle of the camera, etc. The accuracy and distance of detection will also be affected in the night vision environment.

FAQ

1. Camera cannot Turn on

If your camera is not powering on, please try the following solutions:

- Make sure your camera is powered on properly. The PoE camera should be powered by a PoE switch/injector, a PoE NVR or 12V 1A power adapter.
- If the camera is connected to a PoE device as listed above, connect it to another PoE port and check again.
- Try again with another Ethernet cable.

If the problem persists, please contact Zositech Support:

<https://support.zositech.com>

2. Image's Not Clear?

- Check if there is dirt, dust, or other debris on the camera lens, and clean the lens with a soft, clean cloth.
- Check if there is dirt, dust, or other debris on the camera lens, and clean the lens with a soft, clean cloth.
- Update the camera firmware to the latest version.
- Reset the camera to factory settings and try again.

3. Frequent Disconnection

- Please check whether the connected network works normally.
- Please check whether the network cable is damaged, and whether the POE switch or router interface is working properly.
- Check whether the device version is the latest version. If not, please update to the latest version;

If the problem persists, please contact Zositech Support: <https://support.zositech.com>

4. Does the camera support motion detection and image capture

It captures images automatically when people, cars, are detected or when there is a change in detected images. Users can also manually capture images using our ZOSI Smart APP.

Notification of Compliance

1. FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. CE Simplified EU Declaration of Conformity

ZOSI declares that product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. POE cameras comply with Directive 2014/EU.

3. Correct Dispose of this product

This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent harm to the environment or human health from uncontrolled waste disposal and promote the sustainable reuse of material resources, please recycle it responsibly. To return your used device, please use the return and collection system or contact the retailer from whom the product was purchased. They can take this product for environmentally safe recycling.

Support

Visit zositech.com for the latest information and resources: Find product guides, how-to videos, troubleshooting and FAQs. Contact us at service@zositech.com

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radio Frequency Exposure Statement for IC

This equipment complies with IC exposure limits set forth for an uncontrolled environment. The device can be used in portable exposure conditions. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

Cet équipement est conforme aux limites d'exposition IC établies pour un environnement non contrôlé. L'appareil peut être utilisé dans des conditions d'exposition portables. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et le corps.