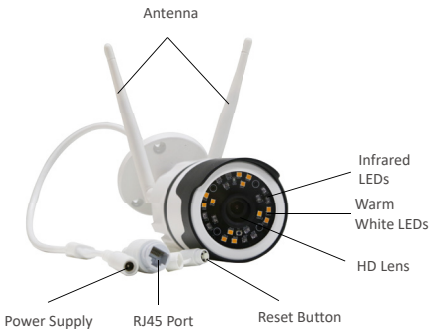# Quick Start Guide

ZOSI

iOS/Android

This Quick Start Guide will help you with installation to get you going. For more instructions and details, please contact us.

1. Structure

Antenna

Infrared LEDs

Warm White LEDs

HD Lens

Power Supply

RJ45 Port

Reset Button

2. Register an Account

The following is instructions for the Android version, the interface of the ios version will be slightly different.

· Scan the QR code on the device and download the free ZOSI Smart App on smartphone.

· Click "Register" to register an account.

· Enter your email address and click "Obtain Verification Code" to receive the verification code. Enter verification code and password, and then click "Register" to complete the registration. Note: If you did not receive the verification code, please check if the verification code is considered spam or try to send another email.

3. Add a Device

(1) Power on the camera, wait about 20 seconds start-up time, it gives out a "device is waiting for connection" tone. After smartphone is connected to WiFi, log in ZOSI Smart App and go to the "My Device" page, click the "+" in the upper right corner to add a device.

(2) Choose Camera C190.
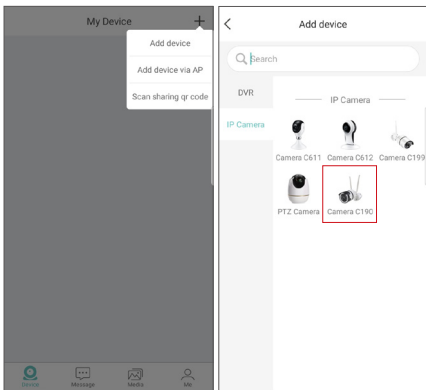
(3) Click the "Scan QR Code" and scan the QR code on device or click "Manually enter the device UID", enter device UID and click "OK".
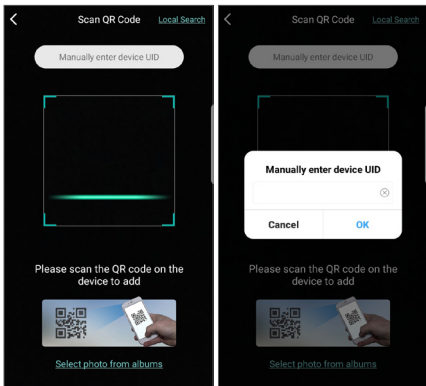
(4) On the device information page, enter the device name and click "Add an unconnected router device".

Device Information

Camera C190

Device ID: SHJKDT6AUH5J6B93111A

Device Name: 190

Select a common device name

Living room Bedroom Home

Office Checkout counter

Supermarket Room

Add an unconnected router device

Add a connected router device

(5) Configure WiFi setting for the device on the "Connect to WiFi" page. Click "Next" and then click the "Hear the tone" button on the "Power On" page.
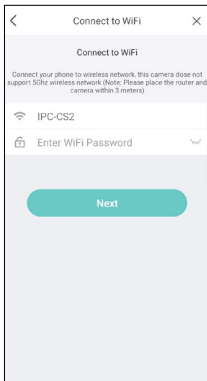
(6) Click the "Scan QR Code" button and align the QR code generated on the smartphone with the camera lens for scanning.
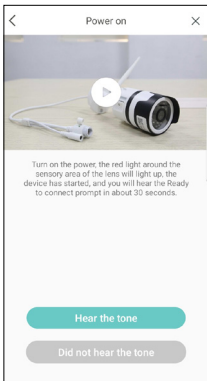

Align the device lens with the QR code on the screen of the phone, and adjust the distance between the device and the phone (about 10-20 cm). After the scan is successful, the device will prompt the voice WI-FI configuration is successful

Scan QR Code

About 20cm (8 inches)

Did you hear Wireless connection failed? Please check if the wifi password is correct.

Next

Tap "Next" when hearing "Wireless connection succeeds"

(7) Camera make a click sound, and you will hear "Wireless configuration successful" "WiFi is connecting, please wait" and after hearing "Wireless connection succeeds" tone, click "Next" and click "OK" button in the pop-up box. Click "Done" on the "Device Added successfully" page.
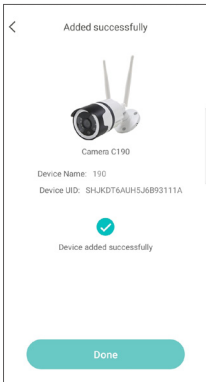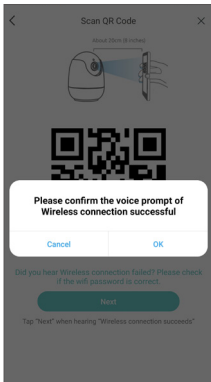
(8) Operate on the device page.
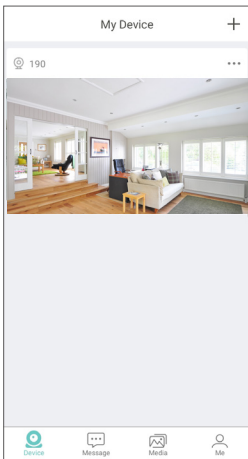
Note: If the device is not added successfully, please reset the device by pressing the device reset button for 5 seconds, and then add the device again according to the above steps.

4. AP Hotspot

(To trigger the hotspot of device, the device shall be unconnected with network or after the device is reset)

Power on the camera, you hear a tone "The device is waiting for connection". On the device page, click "+" in the upper right corner, and select "Add device via AP"
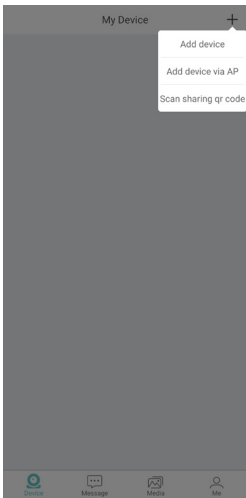
For Android devices:

On the "Set up Device" page, search for device hotspot nearby and it will connect automatically, and then jump to the "WiFi device live preview" page.

‹	Set Up Device

Connected device
hotspot(IPC_AP_RGVN97N5W7TXEWV1111A),
please wait......

‹	Wifi device live preview

bps:11KB/S

Select nearby WIFI, the device does not support 5GHz WIFI for the time being, does not support Chinese and special characters WIFI

NVR53PBCZVG3EGX5KJF111A

NVR9RP42XCNNAY5UPDC111A

TP-LINK_906E

IPC_AP_DL88HFHJ7HXGP3UR111A

IPC_TEST

NVR5PS16UD64RZN1CJ3111A
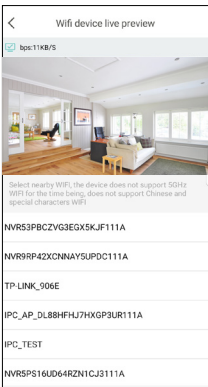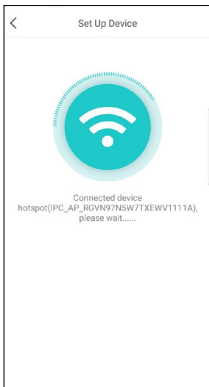
For ios devices:

Follow the instructions on "WiFi Guide" page.

Connect Wi-Fi camera

Go to "Settings"-"Wi-Fi" and connect to the
network starting with "IPC_AP_". The default
password is "ipc12345678"

‹ Settings	Wi-Fi	
Wi-Fi		⬤
✓ IPC_AP_D2P5		🔒 📶 ⓘ
MY NETWORKS		
TP-link-D63f		🔒 📶 ⓘ
IPC-CS2		🔒 📶 ⓘ
IPC-CS2_5G		🔒 📶 ⓘ

No networks starting with "IPC_AP_"

I'm connected

Pairing camera AP (default password is ipc12345678)

Settings	Wi-Fi				Enter the password for "IPC_AP_RGVN97N5W7TXEWV1111A"		

Cancel **Enter Password** Join

Wi-Fi

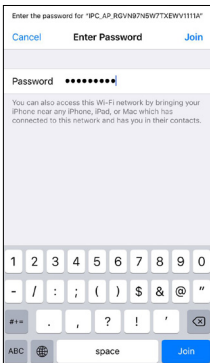✓ IPC-CS2 🔒 📶 ⓘ

Password ••••••••

CHOOSE A NETWORK...

You can also access this Wi-Fi network by bringing your iPhone near any iPhone, iPad, or Mac which has connected to this network and has you in their contacts.

ANSJER 🔒 📶 ⓘ

DIRECT-VWLAPTOP-I6OE88S6msVI 🔒 📶 ⓘ

HUAWEI-2FLPFM 🔒 📶 ⓘ

IPC_AP_RGVN97N5W7TXEWV1111A 🔒 📶 ⓘ

IPC_TEST 🔒 📶 ⓘ

1	2	3	4	5	6	7	8	9	0

IPC_TEST_5G 🔒 📶 ⓘ

-	/	:	;	(	)	$	&	@	"

IPC-CS2_5G 🔒 📶 ⓘ

#+= . , ? ! ' ⌫

IPC-LYQ 🔒 📶 ⓘ

ABC 🌐 space Join

IPC-LYQ_5G 🔒 📶 ⓘ

Click "Add" in the pop-up box on the "Connect devices" page, and then jump to the "WiFi device live preview" page.
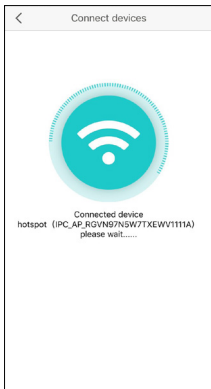
A: If you need to configure WiFi for the device, select WiFi and enter WiFi password to connect. Select WiFi nearby, the device does not support 5GHz WIFI for now, WIFI with Chinese or special characters is also not supported. Device is connecting on the "To Add Device" page. "Device added successfully" page pops up, click "Done" to complete adding device. And then jumps to the "My Device" page, users can operate the device.

Aggiunto con successo

Camera C190

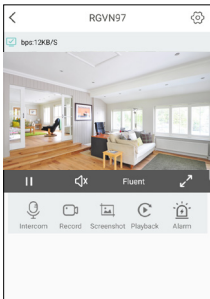Device Name: 190
Device UID: RGVN97N5W7TXEWV1111A

Dispositivo aggiunto correttamente

Completo
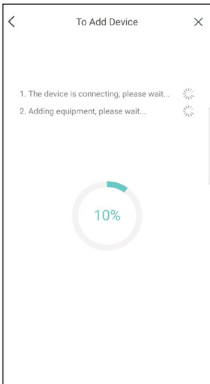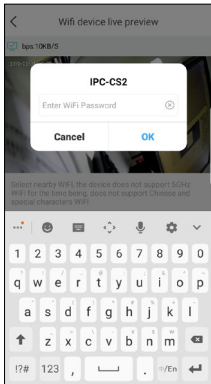
B: Operate in AP mode only.
Click the return sign in the upper left corner, click "OK" on the pop-up box. Click "AP Tools" on "My" page, select and operate the device. Functions are relatively reduced and you can operate on the setting page.

Panel 1

bps:2KB/S

If wifi is not set for the device, the device can only be operated in AP mode. Are you sure you want to exit the wifi configuration?

Cancel   OK

ANSJER

TP-LINK_7BBB

TP-LINK_app

Panel 2

695311816@qq.com
695311816@qq.com

>

🔒 Change Password   ›

🌐 Language   ›

📶 AP Tools   ›

✖ Support   ›

ℹ About Us   ›

Log out

Panel 3

‹   AP Tools   🔍

Watch History

RGVN97N5W7TXEWV1111A
Not connected to the device's wifi

39WT42A38G3B7KYA111A
Not connected to the device's wifi

Panel 4

‹   RGVN97   ⚙

bps:12KB/S

❚❚   🔇   Fluent   ↗

👤   📷   🖼   ⊙   🔆
Intercom   Record   Screenshot Playback   Alarm

RGVN97(RGVN97N5W7TXEWV1111A)
Device name, model, etc   Online

Change Password of Device   >

Mirror Mode   Close Mirror >

Recording Mode   Full Time Recording >

Alert Settings   >

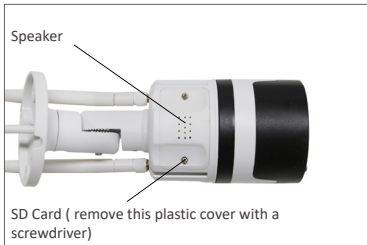Camera alarm   Off >

Wi-Fi Setting   IPC-CS2 >

Time Setting   >

Alert Push Notification

Outdoor Mode

Update Online   Latest Version   >

Share the Device   >

5. Camera Alarm System

Speaker

SD Card (remove this plastic cover with a screwdriver)

Microphone

5.1 After the manual alarm function is triggered, the device will set off a "beep" alarm sound, and the warm light will continue to emit strong flashing light to deter the intruder. At the same time, a one-minute manual alarm countdown will appear on the device page.
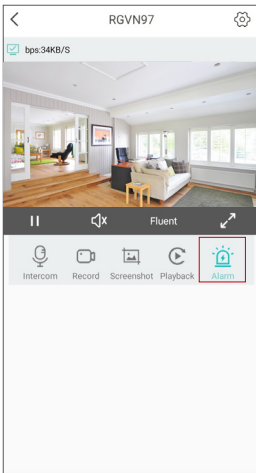
5.2 After the "Camera Alarm" page is set, the related human detection alert will be pushed (the human shape will be marked by a red box). On the "Message" page, you can click "Intelligent Detection" or "Motion Detection" to view the related list of alarm contents.
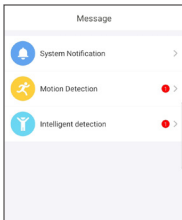
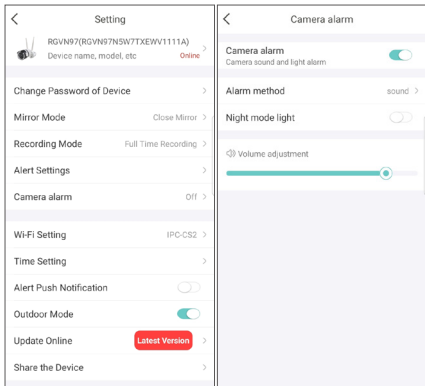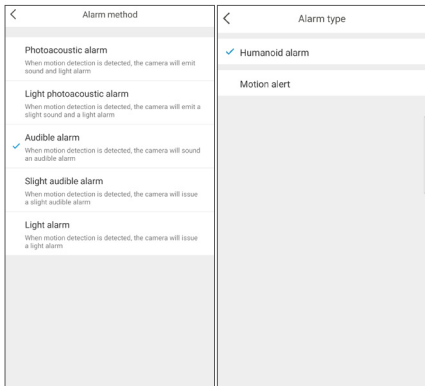5.3 Click one of the alarm recordings to enter the "Message Details" page.
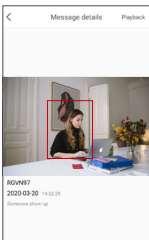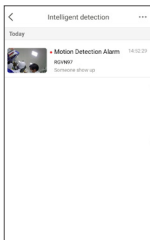
5.4 Click "Playback" in the upper right corner into the video playback page for replaying recorded footage.
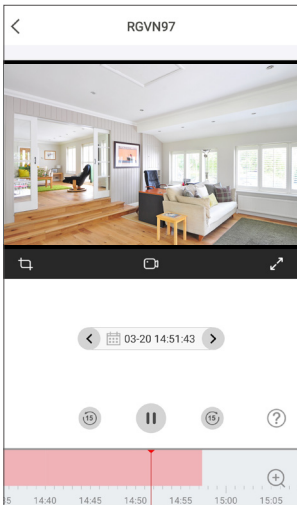
5.5 On "Settings" page, click the "Camera Alarm" button to set up relevant alarms.

The "Camera Alarm" function can be turned on and off; Click "Alarm Mode" to set different alarm modes. Click "Detection Alarm Type" to choose detection type; you can set the "Night mode light" function on and off.

‹ Setting	
RGVN97(RGVN97N5W7TXEWV1111A) Device name, model, etc	Online ›
Change Password of Device	›
Mirror Mode	Close Mirror ›
Recording Mode	Full Time Recording ›
Alert Settings	›
Camera alarm	Off ›
Wi-Fi Setting	IPC-CS2 ›
Time Setting	›
Alert Push Notification	⬤
Outdoor Mode	⬤
Update Online	**Latest Version** ›
Share the Device	›

‹ Camera alarm	
Camera alarm Camera sound and light alarm	⬤
Alarm method	sound ›
Night mode light	⬤
◁) Volume adjustment	
	⬤

< Alarm method	< Alarm type
Photoacoustic alarm When motion detection is detected, the camera will emit sound and light alarm	✓ Humanoid alarm
Light photoacoustic alarm When motion detection is detected, the camera will emit a slight sound and a light alarm	Motion alert
✓ **Audible alarm** When motion detection is detected, the camera will sound an audible alarm	
Slight audible alarm When motion detection is detected, the camera will issue a slight audible alarm	
Light alarm When motion detection is detected, the camera will issue a light alarm	

Note: In order to achieve better results in human detection, please refer to the following installation requirements:
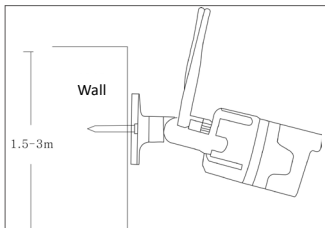
The height of the installed camera is 1.5 ~ 3 meters, and the effective detection distance is 1-20 meters from the device;

The installation angle is mainly head-up view and overhead view, which to ensure average illumination in the monitoring area.

Installation Diagram:
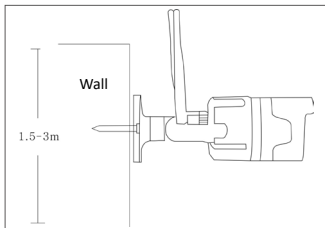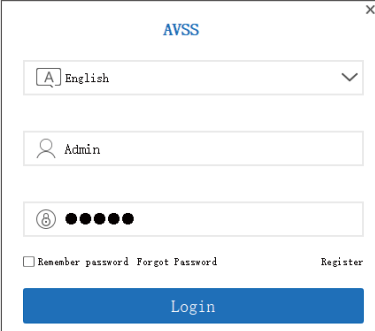

Head-up Angle

Overhead Angle

6. Remote Access on PC

AVSS PC client can be applied to remote access and control of DVR / NVR / XVR / IPC, with live view, device management, remote video playback and other functions.

6.1 Login

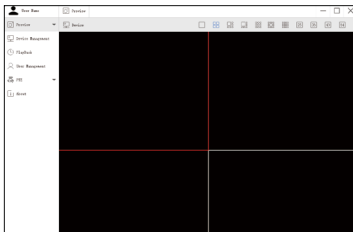Download and install AVSS PC client, double-click the icon AVSS to open, select the language and click Login.
Note: Use the default username and password, or enter the same login information as on the mobile App.
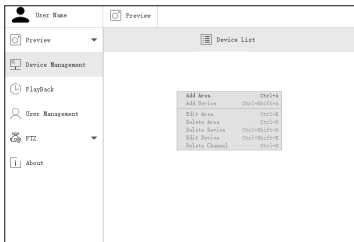
6.2 Device Management

6.2.1 Click "Device Management" to add monitoring zone and device information.

6.2.2 Add area: Right-click to add an area in the blank area and enter the name of the area.

The name of the area is used to name the monitored area.

6.2.3 Add device: Select the area and right-click to add a device, change the device type to IPC, enter the device name, device ID, user name, device password, and channel number, and then click "OK" to save the setting.
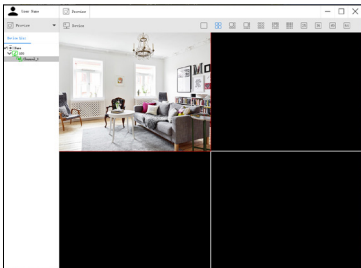
Note: The user name is "admin" by default, and the number of channels of IPC shall be "1"
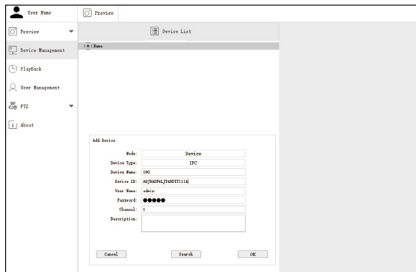

6.3 Live View

Click "Live" to display the device list, right-click the device name, select play all / stop all, start / stop live view and other operations on the device.

Note: The user name is "admin" by default, and the number of channels of IPC shall be "1".

6.4 Remote Video Playback

Click "Remote Playback", select the device, channel and date, click "Search Now" to find the video you want to replay. Select the time on the timeline, and click the "Start" button to start playing pre-recorded video from certain timing.
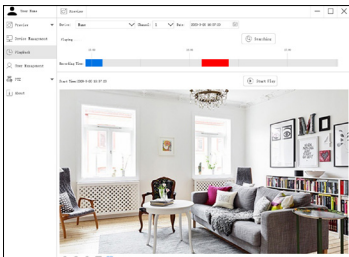
7. FAQs

1.Q: Why can't I add a device by using local search?

A: Please make sure the device and mobile phone are in the same LAN. If you can't make both of them in the same LAN, please manually enter the UID of the device to add a device.

2.Q: Why is the device disconnected?

A: Please check

▪ Whether the device is connected to the network

▪ Whether the router is operating normally

▪ Whether the function of obtaining an IP address automatically is chosen or not

3.Q: Why can't I find the video recording file?

A: Please check

▪ Whether the SD card is damaged

▪ Whether the date of the searched file is valid

▪ Whether the time of the device system is correct