

01/What's in the Box

1.1 Packing List of Base Station Kit

2-cam :



Base Station*1



Camera*2



Battery Pack *1



Quick Start Guide*1



Mounting Base*2



Mounting Screw Bag*2



Reset Needle*1



Screwdriver*1



5V -1A USB Charger+Cable*1



5V-2A Power Supply of Base Station*1



1m Network Cable*1

4-cam :



Base Station*1



Camera*4



Battery Pack *1



Quick Start Guide*1



Mounting Base*4



Mounting Screw Bag*4



Reset Needle*1



Screwdriver*1



5V -1A USB Charger+Cable*1



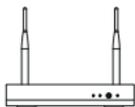
5V-2A Power Supply of Base Station*1



1m Network Cable*1

1.2 Packing List of NVR Kit

4-cam :



NVR*1



Camera*4



Quick Start Guide*1



USB Mouse



Mounting Base*4



Mounting Screw Bag*4



Reset Needle*1



Screwdriver*1



5V -1A USB
Charger+Cable*1



12V-2A Power
Supply of NVR*1

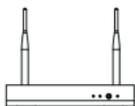


Battery Pack *1



1m Network Cable*1

8-cam :



NVR*1



Camera*8



Quick Start Guide*1



USB Mouse



Mounting Base*8



Mounting Screw Bag*8



Reset Needle*1



Screwdriver*1



5V -1A USB
Charger+Cable*1



12V-2A Power
Supply of NVR*1



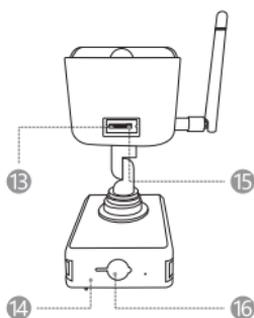
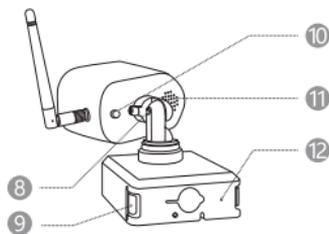
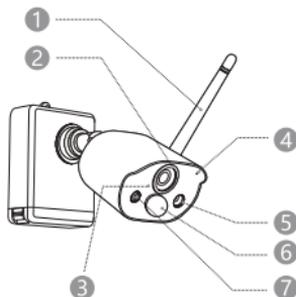
Battery Pack *1



1m Network Cable*1

02/Specification & Interface Description

2.1 Camera



① Antenna

② HD Lens

③ Infrared LEDs

④ Microphone

⑤ Network Indicator

⑥ PIR Sensor

⑦ White LED Spotlight

⑧ Adjusting Screw

⑨ Release Button

⑩ Power Switch

⑪ Loudspeaker

⑫ Charge Indicator

⑬ Micro SD Card Slot

⑭ Retaining Screw

⑮ Reset Button

⑯ Micro USB Port

Camera's network indicator status:

Blue light and red lights on: The camera is being previewed remotely

Blue light on: The camera is paired or woken up

Blue light flashes continuously: Upgrading

Red light flashes slowly: Waiting to pair with base station

Red light on: Low battery

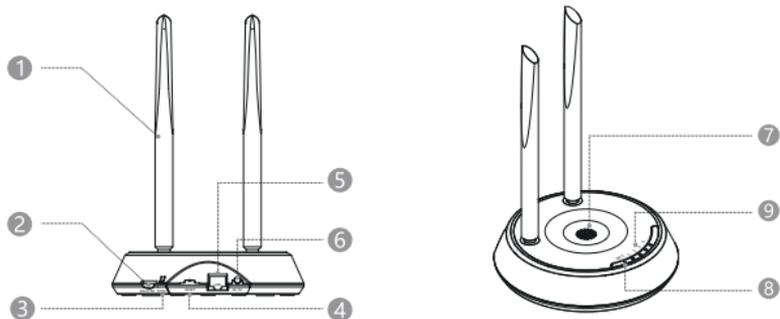
Blue light and red lights off: In Standby

Camera Buttons:

Long press power switch for 3 seconds: Power-on/Power-off

Long press reset button for 3 seconds: Reset to enter pairing state (The red light flashed slowly after the voice prompt)

2.2 Base Station



① Antenna

④ Reset

⑦ Loudspeaker

② Micro SD Card Slot

⑤ RJ45 Ethernet Port

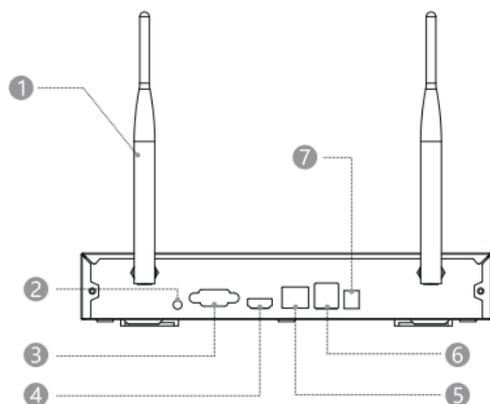
⑧ Network Indicator

③ Pairing Button

⑥ Power Port

⑨ Camera Status Indicator

2.3 NVR



① Antenna

③ VGA

⑤ RJ45 Ethernet Port

⑦ Power Port

② 3.5mm Audio Output

④ HDMI

⑥ USB Port

03/Download ZOSI CLOUD App

3.1 Search “ZOSI CLOUD” in App Store or Android Market, or scan the QR code below to download on your smartphone (please grant the App to obtain the corresponding permission for the first time use, otherwise, it will cause the device fails to add, or when the camera triggers motion detection or alarm, the mobile phone cannot receive the alarm push.)

Note: iOS Version required iOS 9.0 or above. Android Version requires 5.0 or above.



3.2 Register an Account

New user need to sign up by email or phone number, tap “Sign Up” and follow the instructions to sign up and log in.

04/Add Device

●4.1 Add Base Station to APP

●4.1.1 Plug in base station, connect the base station to the router connected to WAN with a Ethernet cable. And then scan QR code on the base station with your mobile phone and follow the prompt to add devices. You can also scan and add in LAN (please ensure your mobile phone and base station are in a same LAN). Cameras paired with the base station will directly display on the device list after the base station is successfully added.

Note: Please insert Micro SD card into the base station before powering on, otherwise the device cannot correctly read the memory card.

●4.1.2 Pair Cameras with Base Station

Note: Battery cameras have been paired with the base station, no pairing is required. But if the pairing information between the camera and base station is cleared, you need to re-pair the devices, and follow the steps below:

- 1) Place the cameras near the base station at a distance of 30~100cm.
- 2) When the battery camera is turned on, press and hold the reset button for 3-5 seconds and you will hear a voice prompt from the camera "Reset succeed, start pairing." And then press and hold the base station pairing button for 3-5 seconds and you will also hear a voice prompt from base station and start pairing. After that, both of the cameras and the base station will give out a voice prompt to indicate that pairing succeed.

●4.2 Add the NVR to APP

●4.2.1 Connect NVR to Internet with an Ethernet cable after plugging in NVR, and then scan the QR code on NVR with your mobile phone and follow the prompts to add devices. You can also scan and add in LAN (please ensure your mobile phone and NVR are in a same LAN). Cameras paired with NVR will directly display on the device list after NVR is successfully added.

Note: Please install hard disk into NVR before powering on, otherwise the device cannot correctly read the hard disk.

●4.2.2 Pair Cameras with NVR

Note: Battery cameras have been paired with the NVR, no pairing is required. But if the pairing information between the camera and NVR is cleaned, you need to re-pair the devices, and follow the steps below:

- 1) Place the camera near the NVR at a distance of 30~100cm.
- 2) When the battery camera is turned on, press and hold the reset button for 3-5 seconds and you will hear a voice prompt from the camera "Reset succeed, start pairing." And then turn on pairing function of the NVR to add cameras. After that, the cameras will give out a voice prompt to indicate that pairing succeed.

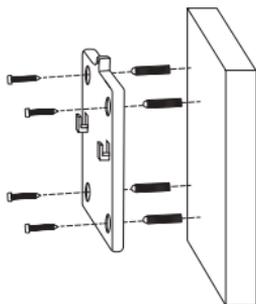
●4.3 Alarm, Preview, Playback and Device Sharing

- 4.3.1 Click the App pushed or the Message icon in the App to check the details of alarms.
- 4.3.2 Click the Play icon on the device list and enter the preview interface to enjoy live view and 2-way audio, etc.
- 4.3.3 Click Playback or Cloud icon to view the recorded video on device or on Cloud. NOTE: Cloud services need subscription before use.
- 4.3.4 Click Share icon to share cameras with others.

05/Camera Installation

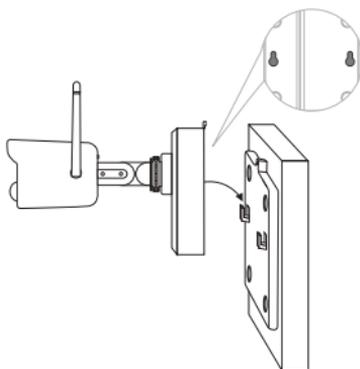
- 5.1 You can place it on any flat surface: table, chair, floor etc..
- 5.2 Install with Wall Mount
- 5.2.1 Drill 5 holes according to the position of mounting base, and mount the base on the wall with the included pack of screws.

Install Mounting Base



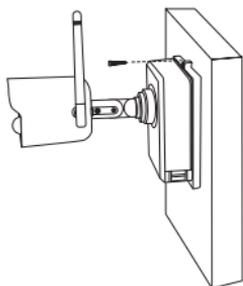
- 5.2.2 Lock the two slots on the camera base to the hooks on mounting base.

Attach the Camera

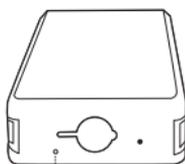


- 5.2.3 Screw your camera to the mounting base.

Screw the Camera



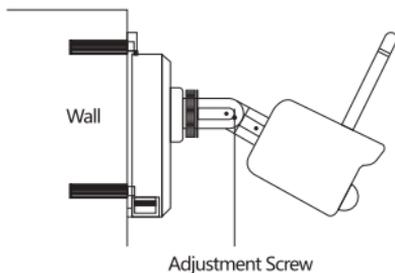
- 5.2.4 Screw the battery pack at bottom.



Screw hole on the bottom of battery pack

- 5.2.5 Use the included screwdriver to adjust the camera to a proper angle and tighten the adjustment screw.

Adjust camera angle



06/Important Notes for Reducing False Alarms

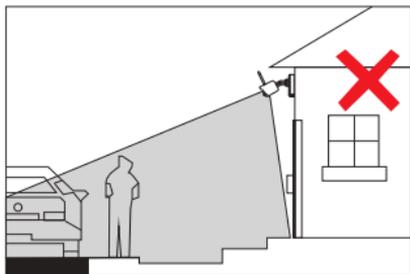
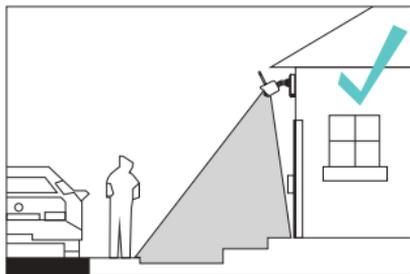
6.1 To reduce false alarms, please note:

- Do not install the camera in a place facing bright light, including sunshine, bright lamp light, etc.
- Do not place the camera too close to a place where there are frequently moving vehicles. Based on a series of tests, the recommended distance between the camera and vehicle is 15 meters (55ft).
- Stay away from air outlets, including air conditioner, humidifier, temperature converters, etc.
- Keep the camera at least 1 meter away from other wireless devices, included WiFi routers and phones, in order to avoid wireless interference.

6.2 Covering the Monitoring Area:

It is not recommended that the PIR sensor face the moving object vertically when installing the camera, otherwise it may not be able to detect the motion event.

It is suggested to adjust the angle between PIR sensor and detected object larger than 10° .





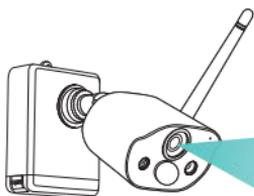
YES

NO

It is not recommended that the PIR sensor face the moving object vertically.

The path of the moving object angle $>10^\circ$

enter



Ideal range of visibility:
2-10m (7-33ft)

07/Troubleshooting

1.Fail to Connect Internet

Please ensure that the mobile phone, camera and router are placed close enough.

Please note that camera do not support connecting to a 5G router.

Check if the name and password of the router were correct.

Check the network setting of wireless NVR and base station.

2.Device Offline

Check the Internet connection of the router.

Check the connection of NVR/base station with router and the connection of the NVR/base station with cameras. If the router and the WiFi password are changed, you need to reconfigure the network.

Check whether the camera battery has run out and you can plug it in and try again.

3.No Preview

The server may be congested, try restarting the App and try again.

4.No App Push

Please make sure that the App has notification permissions.

Please confirm that the “Alert Push Notification” option has been turned on in the App settings.

Please confirm that the “Alert Push Notification” option has been turned on in the camera settings.

5.No recording

Please insert Micro SD Card before powering on.

Please make sure the camera PIR is turned on.

Please confirm the “Record” option is turned on.

Please check the record settings of NVR.

Please check whether the SD card status is normal in the App.